

Linux General Issues

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Setting Up Any Desk

How to Install Any Desk on Ubuntu

Change to root:

```
sudo -i
```

Step 1. Add Anydesk repository key to the Trusted software providers list.

```
wget -qO - https://keys.anydesk.com/repos/DEB-GPG-KEY | apt-key add -
```

Step 2. Now add the repository to the sources list.

Below command will put the repository entry in a new file under `/etc/apt/sources.list.d/` directory.

* Execute as single command

```
echo "deb http://deb.anydesk.com/ all main" > /etc/apt/sources.list.d/anydesk-stable.list
```

Step 3. Update the apt cache by running below command.

```
apt update
```

Step 4. Now install the software. This command will download and install Anydesk from repository along with dependencies.

```
apt install anydesk
```

Issues

After installing AnyDesk, the following error is presented:



Not supported

Remote display server is not supported (e.g. Wayland)

OK

To fix the problem, we have to edit a file.

```
sudo gedit /etc/gdm3/custom.conf
```

```
Open  custom.conf /etc/gdm3
1 # GDM configuration storage
2 #
3 # See /usr/share/gdm/gdm.schemas for a list of available options.
4
5 [daemon]
6 # Uncomment the line below to force the login screen to use Xorg
7 #WaylandEnable=false
8
9 # Enabling automatic login
10 #AutomaticLoginEnable = true
11 #AutomaticLogin = $USERNAME
12
13 # Enabling timed login
14 #   TimedLoginEnable = true
15 #   TimedLogin = user1
16 #   TimedLoginDelay = 10
17
18 [security]
19
20 [xdmcp]
21
22 [chooser]
23
24 [debug]
25 # Uncomment the line below to turn on debugging
26 # More verbose logs
```

- Uncomment line 7 "WaylandEnable=false"
- Uncomment line 10 "AutomaticLoginEnable = true"

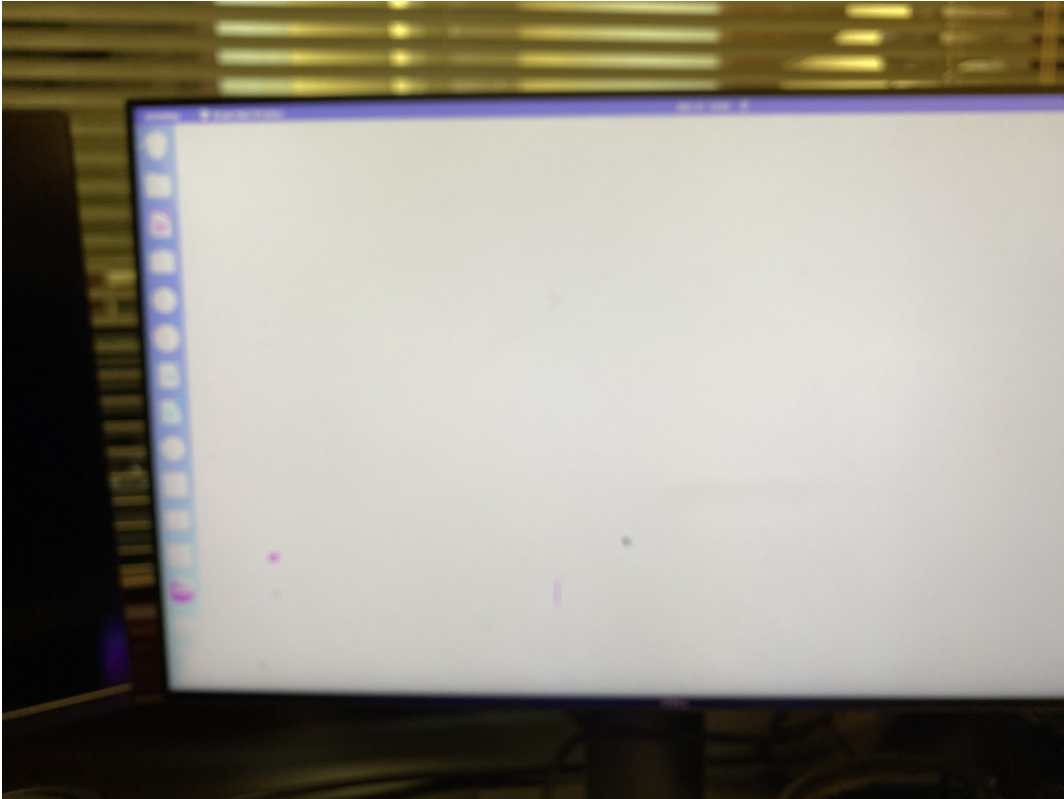
- Uncomment line 11 "AutomaticLogin = **\$USERNAME**" (note change to \$USERNAME if a different value was there)

Then re-boot the Linux machine.

Auto Upgrade Produced White Screen

Issue

Victoria's computer was restarted and updates took place automatically. When restarting there was a white screen and so little contrast that the computer was unusable.



Resolution

Graphics card needed a specific driver, not the generic driver that was in the auto-upgrade file.

Steps taken

Pressing the right shift button repeatedly brought me into the grub menu, I could select to start in recovery mode. Launching the older version of Ubuntu produces a normal contrast screen but it was stretched and could not be fixed using the display settings (locked/non responsive).

I rebooted and next time selected the newer operating system in recovery mode.

In recovery mode, I selected package repair, then grub menu then proceeded.

Screen was stretched and unable to fix with resolution.

Under Settings/about/software updates/ additional drivers, I selected a proprietary graphics driver, then re-started. All was normal.