

# Moodle Upload Very Slow

Moodle was running very slow when uploading any files, this affected students uploading screenshots as well as uploading audio files when creating the course content.

## Resolution

It was identified on the forums that when the server runs **ClamAV Anti-Virus Manager**, it causes Moodle to hang-up when anyone tried to upload files.

It was then identified that there is config file that specifies to check for virus updates 24 times a day. This can be updated to check 0 times per day or less to reduce upload time.

In a forum it was stated: *I found my problem.. I should have been using clamdscan instead of clamscan. That way the control is instantly transfered back to moodle after upload"*

---

Revision #1

Created 1 April 2024 09:49:18 by Victoria

Updated 1 April 2024 10:15:56 by Victoria